NLSC – U.S. FEDERAL GOVERNMENT PARTNERSHIP

DISCUSSION OF PROGRAM CAPABILITIES AND SERVICES FOR DIGITAL.GOV LANGUAGE COMMUNITY

NOVEMBER 12, 2019

Language for the good of all
AGENDA

- About the NLSC
  - Program Overview
  - Member Characteristics
  - NLSC Capabilities
  - Sample of Support, FY19
- Partnering & Mission Support Methodology
  - Interagency Agreement
  - Mission Support Process
  - Why NLSC
- NLSC Points of Contact
Mission & Vision

• The NLSC is America’s premier community of language professionals, serving language needs across the Federal Government at home and abroad

NLSC Background

• In 12 years, the NLSC has grown from a small pilot initiative into a broad-spectrum language, regional expertise, and culture (LREC) service corps supporting global mission requirements throughout the Federal Government.
NLSC MEMBER CHARACTERISTICS

NLSC’s Overall Membership Pool

• 10,000+ members proficient in over 430 languages and English
• All U.S. citizens, 18 years and over
• NLSC’s Mission-ready Federalized Component
  - 1,224 members proficient in 235 languages
  - Eligible for rapid activation as temporary government employees
  - Receive small honorarium for hours worked
  - Diverse backgrounds result in members uniquely qualified for missions
• Membership characteristics
  - Frequently Cleared (Secret, Top Secret)
  - Often Professionally Certified (Medical, judicial, ATA)
  - Field experienced professionals
  - Former military/ intelligence / diplomatic community personnel
THE GLOBALLY POSITIONED MEMBERSHIP

Members Per Regional NLSC Chapter

- West Coast Region: 2,058
- Northeast Region: 381
- Midwest Region: 1,012
- National Capitol Region: 2,821
- Southeast Region: 1,394
- Southwest & Mountain Region: 1,013
- Hawaii & Western Pacific Region: 261
- Eurasia & Africa Region: 145
MEMBER MISSION PREPARATION

Chapter event

Los Angeles Chapter Event
FEMA Emergency Preparedness Training

Hawaii Chapter Event
Interpreter Strategies for Effective Partner Communication

Washington, D.C. Chapter Event
NLSC Federalization Workshop

Chapter Events promote:
- Language Sustainment and Enhancement
- Emergency Response Skills
- NLSC Mission Readiness
- Cultural Awareness
- Professional Development
- Networking Opportunities
The NLSC offers Federal Government partners flexible and efficient full-spectrum linguistic services.

- NLSC identifies, vets, and selects U.S. citizens to support a wide array of missions for U.S. Federal agencies
- NLSC volunteers provide over 1,000 hours of linguistic support, at home and abroad, annually
<table>
<thead>
<tr>
<th>Agency</th>
<th>Language(s)</th>
<th>Support Type(s)</th>
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<tbody>
<tr>
<td>Defense Logistics Agency</td>
<td>German, Italian, Japanese, Korean, Spanish,</td>
<td>Translation</td>
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<tr>
<td>Defense Combating Trafficking in Person</td>
<td>Arabic, Chinese, French, Hindi, Kazakh, Korean, Luganda, Malay, Russian, Spanish</td>
<td>Translation, Quality Review</td>
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<tr>
<td>Federal Voting Assistance Program</td>
<td>French, Spanish</td>
<td>Translation, Quality Review, Cultural Sensitivity Review</td>
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<td>U.S. Central Command</td>
<td>Russian</td>
<td>Interpretation, Translation</td>
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<tr>
<td>U.S. Special Operations Command</td>
<td>Norwegian</td>
<td>Cultural Support, Instruction, Translation, Interpretation</td>
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<tr>
<td>Defense Language Institute</td>
<td>French, Russian, Somali</td>
<td>Instruction, Cultural Support</td>
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<tr>
<td>U.S. Sothern Command</td>
<td>Spanish, Portuguese</td>
<td>Transcription, Translation</td>
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INTERAGENCY AGREEMENT (IAA)

IAA Must be established prior to mission support

- **IAA Process**
  - NLSC Partner Liaison reviews process and assists to complete form with Partner
  - DHRA approves and Partner signs IAA
  - DLNSEO signs IAA to complete the agreement
AVERAGE MISSION SUPPORT PROCESS

Please see below for our mission process and timeline.

Verify support agreement
Assign Mission Support Liaison to mission
Provide mission estimate to partner
Activates and prepares member for mission
Mission end: Solicit mission feedback

Notify NLSC of mission
Interview and select member for mission
Obligate funds to NLSC via MIPR or 7600B
Mission start: Conduct check-ins with member and partner
Return unused funds to partner

NLSC Activity
Partner Activity
WHY NLSC

NLSC is a cost effective, high-quality and agile U.S. Federal language support program

1. **Affordability and Flexibility** $25/hour ($33.79/ hour for Non-DoD agencies)

2. **Breadth and depth in skills** 400 + languages and dialects, professional level experience across USG/academic domain

3. **Government to Government Partnership**

4. **Comprehensive support**

* For NLSC Capabilities and Rates information, please email hhickey.ctr@nlscorps.org
POINTS OF CONTACT

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